



We work together as a community with our partners and build lasting relationships to achieve our shared ambition.

CULTURE TRAIT

WHAT ROLE MODELS DO:

ACCOUNTABLE

COMMITTED

RELATIONSHIP BUILDERS

OUR COMMITMENT TO

WOULD BE AFFECTED IF

BEING COLLABORATIVE.

BEING EXCELLENT

SOMEONE WAS NOT

Take ownership of our own work & our impact on others.

Ready to share information & knowledge with others.

Work effectively in our own teams but also involve others outside of our immediate teams or the University.

ADDITIONALLY, WHAT LEADERS DO:

Explain the why behind decisions & own the outcome.

Make regular contact with their team to share information & listen & include others in decision-making & tasks.

Make space for real collaboration to happen, within or outside the University, bringing the right people together.

ACTIONS THAT COMPROMISE OUR VALUES

Not taking accountability for the tasks required of their role & any negative impact on others.

Not responding to requests for information or knowledge from individuals or teams.

Working in isolation & not acknowledging the needs of others.

Not taking action when someone is perceived to be not meeting performance expectations.

Using a position of influence to steer decisions without transparency.

Not seeing the benefit of including people when making decisions or achieving goals.

"I build relationships in my role by working with a cross section of faculties, services and external partners on refurbishment. audits and growth projects."

Mark Addison TECHNICAL OPERATIONS MANAGER

University of Sunderland